

EX PARTE OR LATE FILED

William Caton

From: Marlene Dortch
Sent: Wednesday, April 23, 2003 3:18
To: William Caton
Subject: FW: Docket 95-116

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Federal Communications Commission
Office of the Secretary

-----Original Message-----

From: Sharrer, Ryan K. [mailto:sharrerr@ohiodominican.edu]
Sent: Monday, April 07, 2003 2:11 PM
To: Marlene Dortch
Subject: Docket 95-116

Hello,

I just read the fact that you are trying to pass the Telephone Number Portability Act at <http://www.smallbusinessnewz.com/smallbusinessnewz-13-20030402An-Office-In-Your-Pocket.html>. I would like to express my support for this docket I have attached my BBB complaint response from Sprint PCS though the problem has been resolved the fact remains that I use my cell phone for business and they turned off my phone because of an error on their part I ~~am~~ never late, never missed a payment, never made a partial payment...etc. but they turned off my phone numerous time due to shoty bill keeping on their part and every time they tell me it will be turned on in twelve hours! I would have switched companies already but I have my number in all my advertising, my business cards and letterhead. this would be a large expense for me to switch, the plan you propose would make PCS companies more accountable and I would hope increase service levels in order for them to keep customers instead of trapping them as they have us trapped now.

Thank you for listening to my case and let me know if there is anything I can do to help you along in this endeavor

Thank you,

Ryan Sharrer
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